

Spring 3-2015

The Apple of Discord: Everyone Gets a Bite, or, Out of Discord Comes the Fairest Harmony

Stefanie Warlick

James Madison University

K.T. L. Vaughan

James Madison University, vaughakt@jmu.edu

Kristen S. Shuyler

James Madison University, shuyleks@jmu.edu

Erika Peterson

James Madison University, petersed@jmu.edu

Kathy Clarke

James Madison University, clarkeke@jmu.edu

Follow this and additional works at: <http://commons.lib.jmu.edu/letfspubs>



Part of the [Library and Information Science Commons](#)

Recommended Citation

Warlick, Stefanie; Vaughan, K.T. L.; Shuyler, Kristen S.; Peterson, Erika; and Clarke, Kathy, "The Apple of Discord: Everyone Gets a Bite, or, Out of Discord Comes the Fairest Harmony" (2015). *Libraries*. Paper 29.

<http://commons.lib.jmu.edu/letfspubs/29>

This Poster is brought to you for free and open access by the Libraries & Educational Technologies at JMU Scholarly Commons. It has been accepted for inclusion in Libraries by an authorized administrator of JMU Scholarly Commons. For more information, please contact dc_admin@jmu.edu.



The Apple of Discord: Everyone Gets a Bite *OR* Out of Discord Comes the Fairest Harmony

Stefanie E. Warlick, Asst Director for Library Services
K.T. L. Vaughan, Director, Rose Library
Kristen S. Shuyler, Asst Director for Library Services
Erika Peterson, Director, Media Resources
Kathy Clarke, Interim Director, Carrier Library

Our continuing goal: provide student learning-focused services that are consistent, cohesive, and collaborative.

Competitive Model

Departments working independently

- Physically separated
- Philosophically separated
- Unique services & outreach
- Competing planning & budgeting

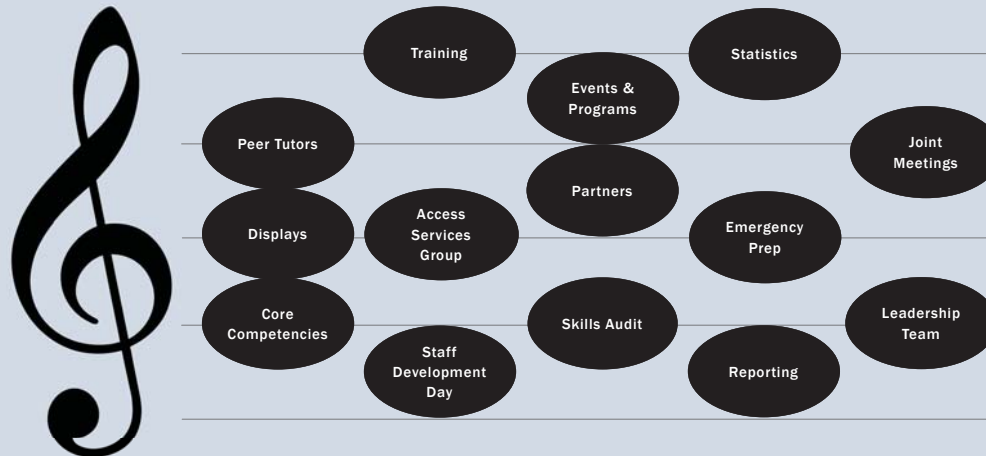
When collaboration happened, it was:

- Project based and/or ad hoc
- Convenient
- Accidental
- Personality driven
- Extra on top of job expectations

When library staff create collaborative projects on their own,
are these efforts discordant or harmonious?

How does library leadership conduct different groups for cacophony or symphony?

What management models empower library staff to continue exciting
collaborative projects while learning to play together in tune?



Collaborative Model

Departments working together

- Physically separated
- Philosophically united
- Joint services & outreach
- Shared planning & budgeting

When collaboration happens, it is:

- Thoughtful & deliberate
- Expected
- Intentional
- Position driven
- Included in job expectations